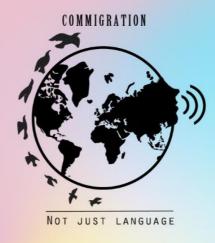




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## 2020-1-TR01-KA202-093848

# COMMIGRATION

Developing a Complete Approach for Employees Who Communicate with Immigrants and an Effective Communication Strategy

Output 2: Preparation and implementation of questionnaires to the Target Group and Partners





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## IO2: Preparation and implementation of questionnaires to the Target Group and Partners

## PREPARED BY

## Antalya Metropolitan Municipality

And with contributions of all partners...









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## INTELLECTUAL OUTPUTS EVALUATION REPORT

As part of the evaluation process, project teams of partner institutions were asked to fill out survey forms in order to evaluate the Intellectual Outputs prepared throughout the project. 9 project staff participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

#### COHERENCE

✓ Does the IO provide coherent and reliable information about the topic?

#### COMPLETENESS

✓ Does the IO include relevant information that leads to competence development on the topic at hand?

#### READABILITY

✓ Is the content of the IO written and structured in a user-friendly way?

#### ADAPTABILITY

✓ Is the IO adaptable to real life situations? Does it include enough practical information?

#### RESULTS

Grading scale: 5 – very good, 4 – good, 3 – average, 2 – poor, 1 –very poor

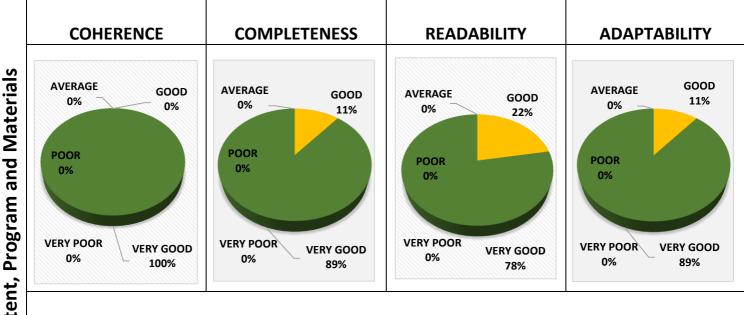
Very poor	poor	average	good	very good
1	2	3	4	5











## SUGGESTIONS FOR QUESTIONS

#### ✓ Coherence;

- The target group is not children but in the future projects you can.
- Yes, the book and materials developed in this output include all the main information and resources for the training and the content of the e-learning modules.

#### ✓ Completeness;

- Focus also children
- Yes, the training materials are very useful and we received a lot of positive feedback about them from the piloting. The materials are very good and develop communication competences.

## ✓ Readability;

- Maybe in the future you can provide a animated book.
- Yes, even though a lot of the training material includes theory, they have a lot of visual material and examples and are easy to follow.

## ✓ Adaptability;

Yes, the materials include many examples that are applicable in every-day life.

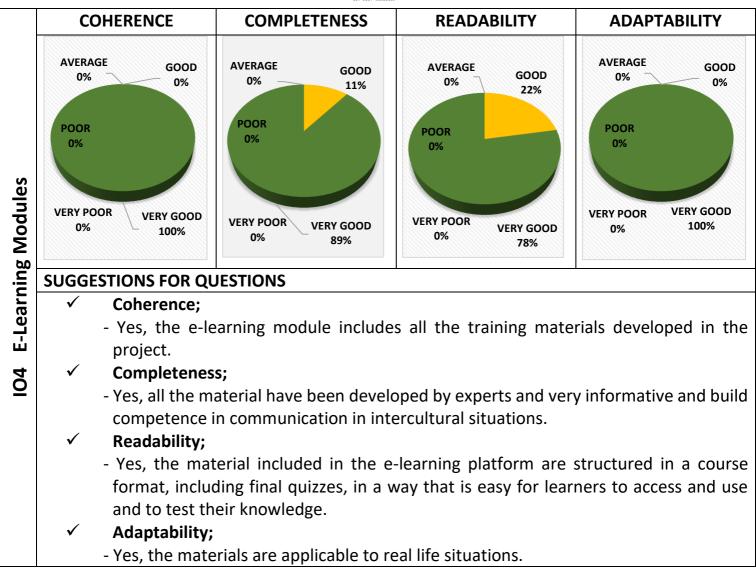






<u>o</u>



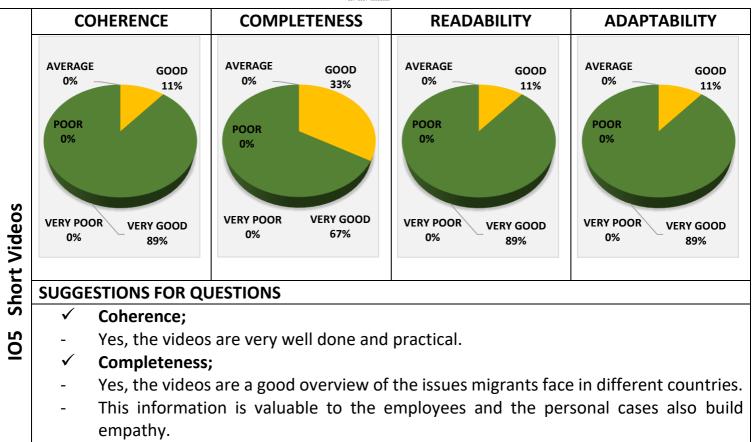












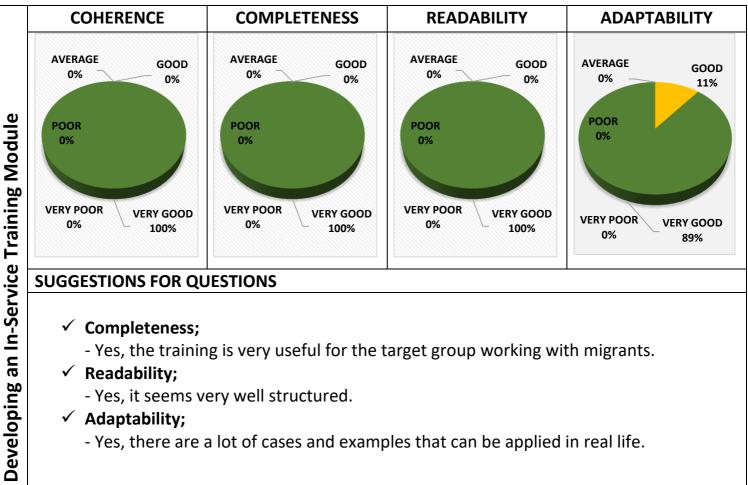
- ✓ Readability;
- Yes, the videos are high quality and well done technically, and there are easily.
- ✓ Adaptability;
- Yes, all the cases in the videos come from real people and represent practical examples of the issues migrants are facing.











- ✓ Completeness;
  - Yes, the training is very useful for the target group working with migrants.
- ✓ Readability;
  - Yes, it seems very well structured.
- ✓ Adaptability;

<u>106</u>

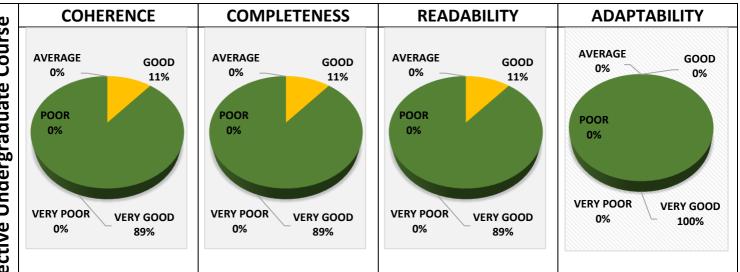
- Yes, there are a lot of cases and examples that can be applied in real life.











## SUGGESTIONS FOR QUESTIONS

- ✓ Coherence;
- Yes, integration the course in the university curriculum is a great addition the project.

## ✓ Completeness;

- Yes, the information is relevant for students and helps them develop communication skills required in intercultural situations.

## ✓ Readability;

- Yes, it seems very good.

## ✓ Adaptability;

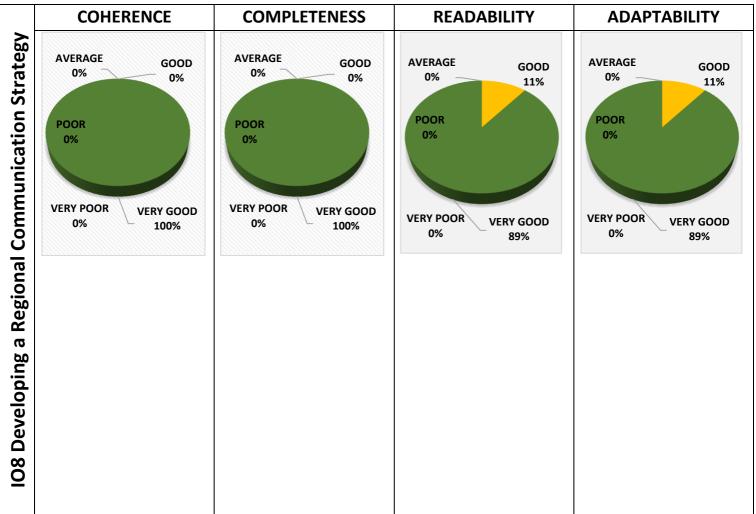
- Yes, the material in the project training materials as well as the curriculum include practical examples.









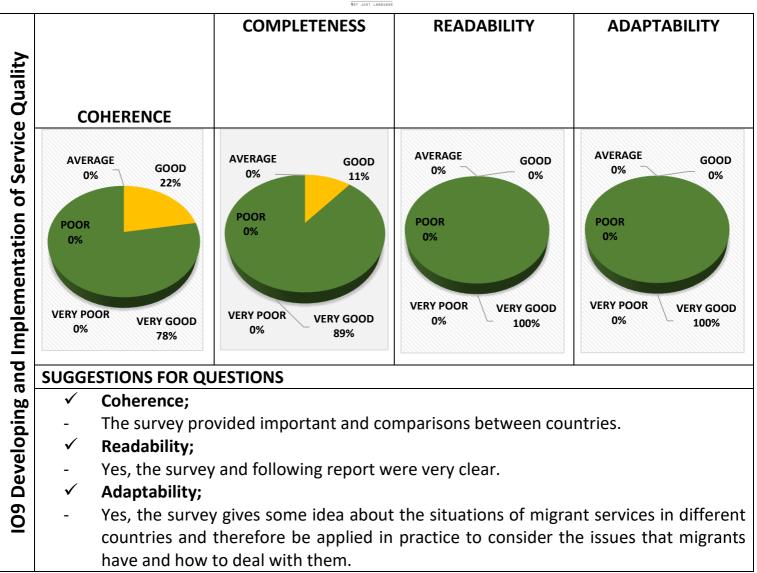




















## **Training Of Trainers Program Evaluation Report**

## (13-19 June 2022) Rome, Italy

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the training held on 13-19.06.2022 were asked to fill out the training evaluation forms. 22 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

- The organisation of the activity (classroom environment, accessibility of the location etc.)
- Meeting the teaching/training objective of the activity
- Relevance of the activity topics to you
- Quality of information in the materials available during the activity
- The interaction with the trainers
- The interaction with the other participants
- The balance between theory and practice during the activity
- What did you like the most? What did you find useful/informative during the activity?
- What activity aspects would you change?

#### RESULTS

Grading scale: 5- very good, 4 –good, 3 – average, 2 – poor, 1 – very poor

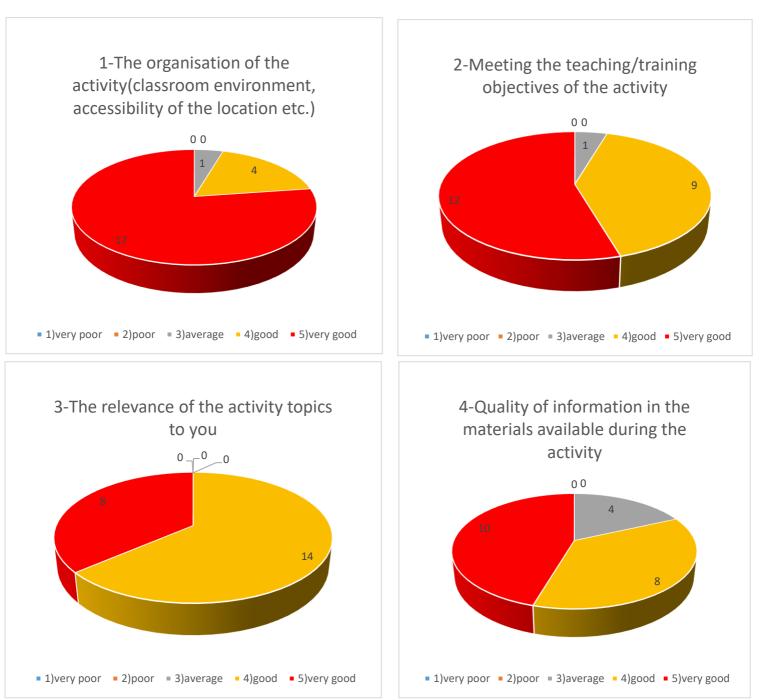
Very poor	poor	average	good	very good
1	2	3	4	5







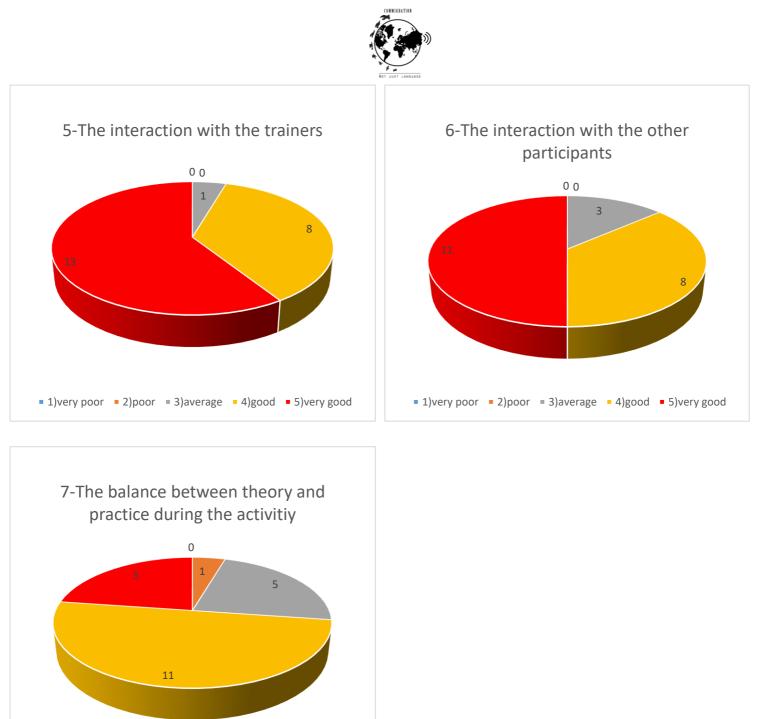












## What did you like the most? What did you find useful/informative during the activity? (Open-Ended Question)

Hospitality (3)

Well planned and documented lectures and interested lecturers during practical activities (2) Case studies were helpful (1)

Training topics (1)

Visiting migration office (1)

1)very poor 2)poor 3)average 4)good 5)very good

Communication aspects were helpful to apply at my office (1)

Workshops were informative, practical and theoretical (1)









What activity aspects would you change? (Open-Ended Question)	
The language of the training should be English (2)	
Lack of practical information regarding schedule (2)	
Point of view (1)	
Lack of information and communication (1)	
There must be more workshops in order to be benefited (1)	
Lack of training materials (1)	
Training topics could be more effective if it was interactive (1)	









## Pilot Training Evaluation Report

## Antalya Provincial Directorate of Migration Management (03-04.05.2023) Antalya, Türkiye

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the pilot trainings held on 03.05.2023 and 04.05.2023 were asked to fill out the training evaluation forms. 37 out of 67 participants completed the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### INDICATORS

1.New Knowledge and Ideas: I Learnt What I Needed to and I Got Some New Ideas.

2. Applying The Learning: I Will Use the Information and Ideas

**3.Effect On Results: I Think That The Ideas and Information Will Improve My Effectiveness and My Results?** 

4.Improvement: What is the missing?

5.Next Steps: I Have Enough Knowledge About Communication with Immigrants

6.Next Steps: I need to learn:

7. About Final Course for End Users: Are the following items defined?

- 7.1 Learning Goals
- 7.2 Target Groups
- 7.3 Duration of Course in Hours
- 7.4 Pedagogical Methodology (Active Learning)
- 7.5 List of Learning Contents
- 7.6 Exercises by the Trainees

**8.Any Other Comments** 









#### 1 -not enough, 2- to be improved, 3- ready

Not enough	To be improved	Ready
1	2	3

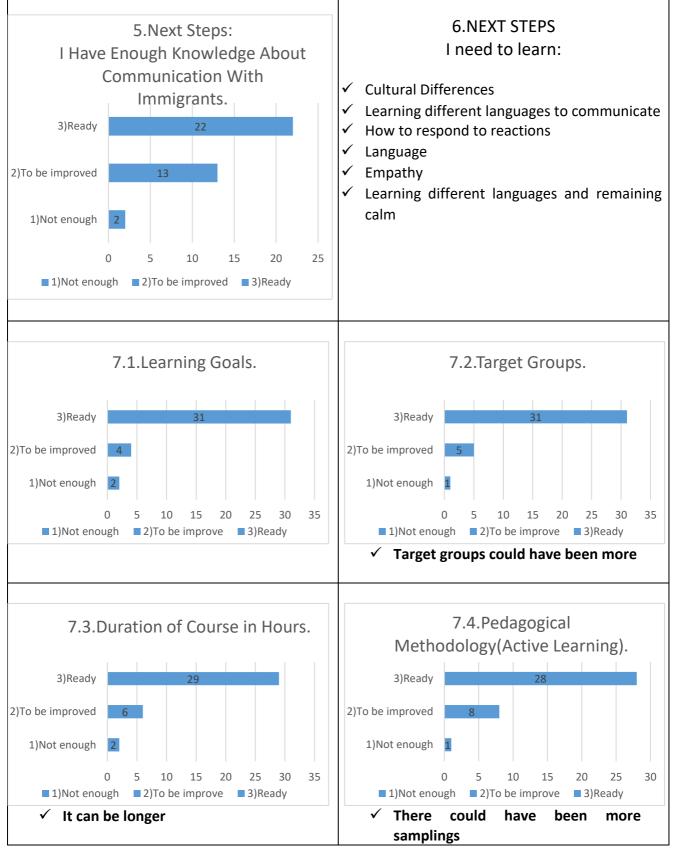








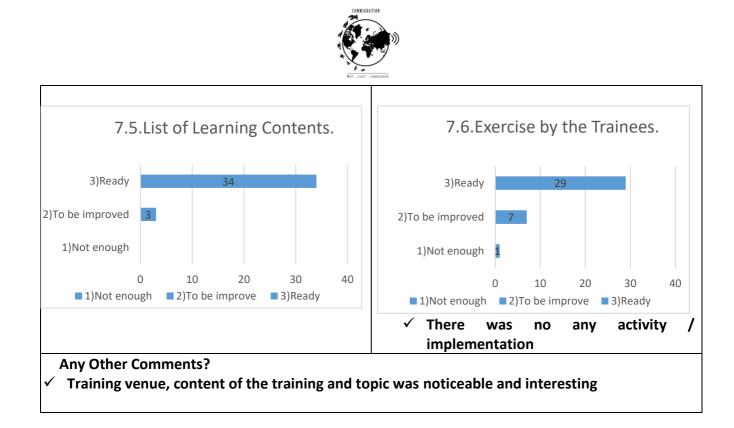




















## Satu Mare Pilot Training Evaluation Report

## (29.03.2023) Romania

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the pilot training held on 29.03.2023 were asked to fill out the training evaluation forms. 14 out of 17 participants completed the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

1.New Knowledge and Ideas: I Learnt What I Needed to and I Got Some New Ideas.

2. Applying The Learning: I Will Use the Information and Ideas

**3.Effect On Results: I Think That The Ideas and Information Will Improve My Effectiveness and My Results?** 

4.Improvement: What is the missing?

5.Next Steps: I Have Enough Knowledge About Communication with Immigrants

6.Next Steps: I need to learn:

7. About Final Course for End Users: Are the following items defined?

- 7.1 Learning Goals
- 7.2 Target Groups
- 7.3 Duration of Course in Hours
- 7.4 Pedagogical Methodology (Active Learning)
- 7.5 List of Learning Contents
- 7.6 Exercises by the Trainees

8.Any Other Comments

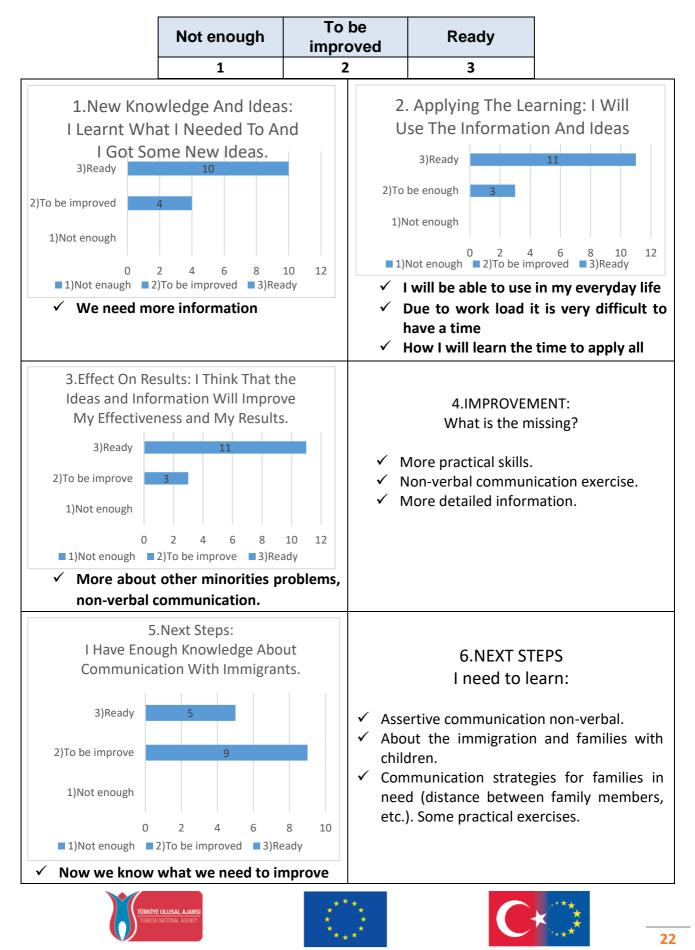




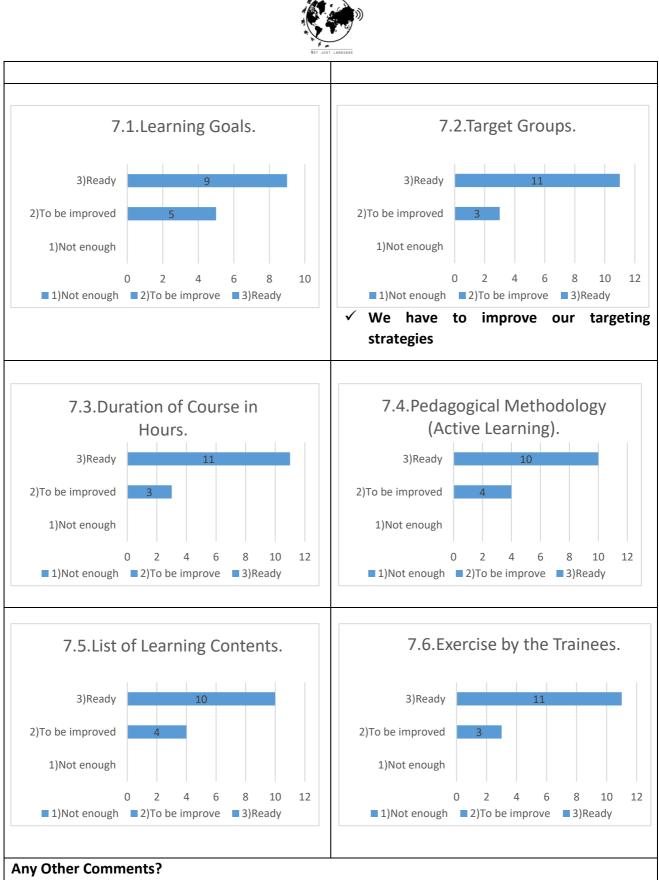




#### 1 -not enough, 2- to be improved, 3- ready



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- ✓ We need more training like this.
- ✓ We could use some practical skills about communication methods.
- ✓ It was an interesting training.
- $\checkmark$  It was interesting, we need more trainings like this one.









- ✓ It was a useful training, like more such activities which improve the activity and tasks with migration.
- ✓ The training was useful for my everyday work.
- ✓ It was nice to meet other organisations working with immigrants and discuss all these issues.
- ✓ We are dealing with children in our institution. They have special needs. Some advice for this special cases.
- ✓ I liked the content, the trainees and the location, all good.









## **Learning For Integration Pilot Training Evaluation Report**

## (05.04.2023) Helsinki, Finland

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the pilot training held on 05.04.2023 were asked to fill out the training evaluation forms. 11 out of 14 participants completed the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

1.New Knowledge and Ideas: I Learnt What I Needed to and I Got Some New Ideas.

2. Applying The Learning: I Will Use the Information and Ideas

**3.Effect On Results: I Think That The Ideas and Information Will Improve My Effectiveness and My Results?** 

4.Improvement: What is the missing?

5.Next Steps: I Have Enough Knowledge About Communication with Immigrants

6.Next Steps: I need to learn:

7. About Final Course for End Users: Are the following items defined?

- 7.1 Learning Goals
- 7.2 Target Groups
- 7.3 Duration of Course in Hours
- 7.4 Pedagogical Methodology (Active Learning)
- 7.5 List of Learning Contents
- 7.6 Exercises by the Trainees

8.Any Other Comments

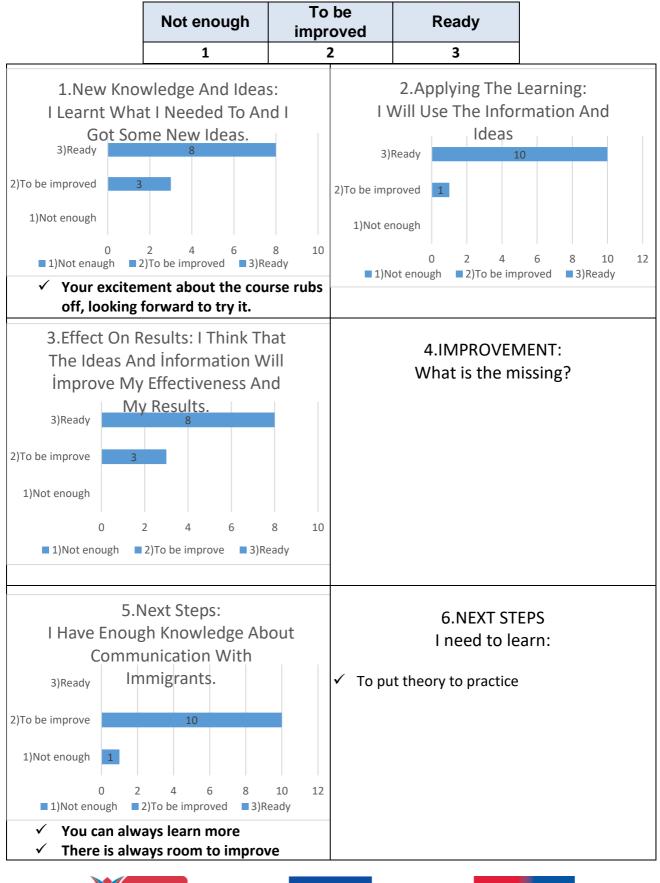








#### 1 -not enough, 2- to be improved, 3- ready



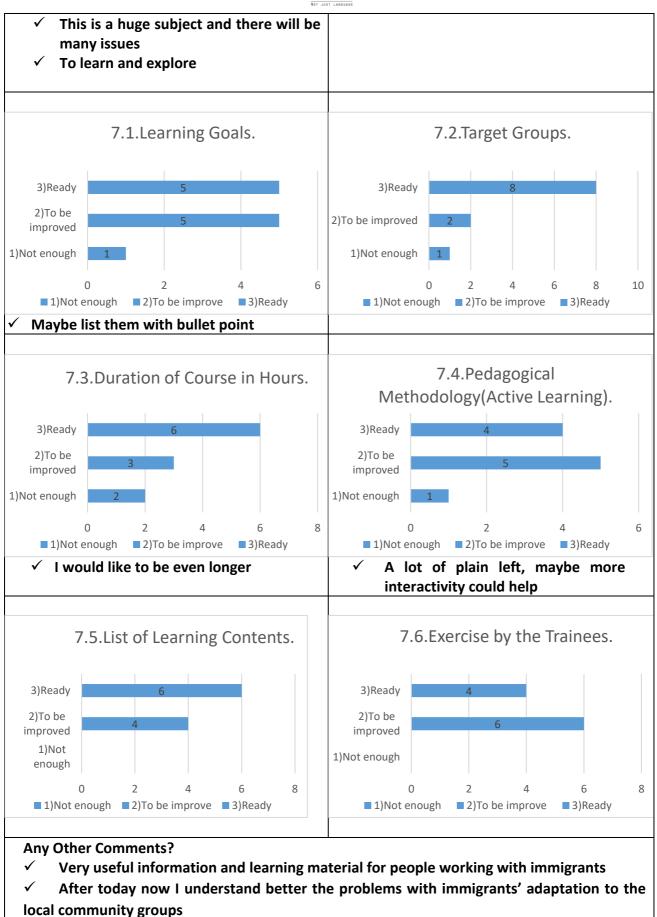




the European Union















## Kick of Meeting – TPM1

## (April 16-2021) Antalya, Turkey

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the online project meeting held on 16.04.2021 were asked to fill out the meeting evaluation forms. 11 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

- Organisation of the meeting
  - 1)Evidence of clear planning
  - 2) Realistic and respected timescales
  - 3) Appropriate selection of the participants
- Effectiveness of the contents
  4) Appropriate content, clearly related to the objectives of the event
- Appropriateness of the partners' competences 5) Partners have the appropriate competences to carry out the project tasks
- Appropriateness of the coordinator's competences
  6) Coordinator has the appropriate management competences
  7) Coordinator is a good communicator, with the necessary language skills
- Effectiveness of shared ownership of the meeting
  8) Evidence that the needs and expectations of participants were taken into account
  9) Evidence that participants had the opportunity to contribute with their own experience
- Provision and suitability of the materials, resources and equipment
   10) Evidence of appropriate prior information being communicated to the participants
   11) Relevance and quality of materials issued and shared during the event
- Effectiveness of the partnership
  - 12) There was active participation from all partners
  - 13) There were no/few frictions among partners
  - 14) The decisions made were clear
- Quality and appropriateness of the meeting arrangements by the hosting partner 15) Choosing an efficient ICT tool for the meeting
  - 16) Evidence of sound and image quality
  - 17) Evidence that any special requirements of the participants were taken into account





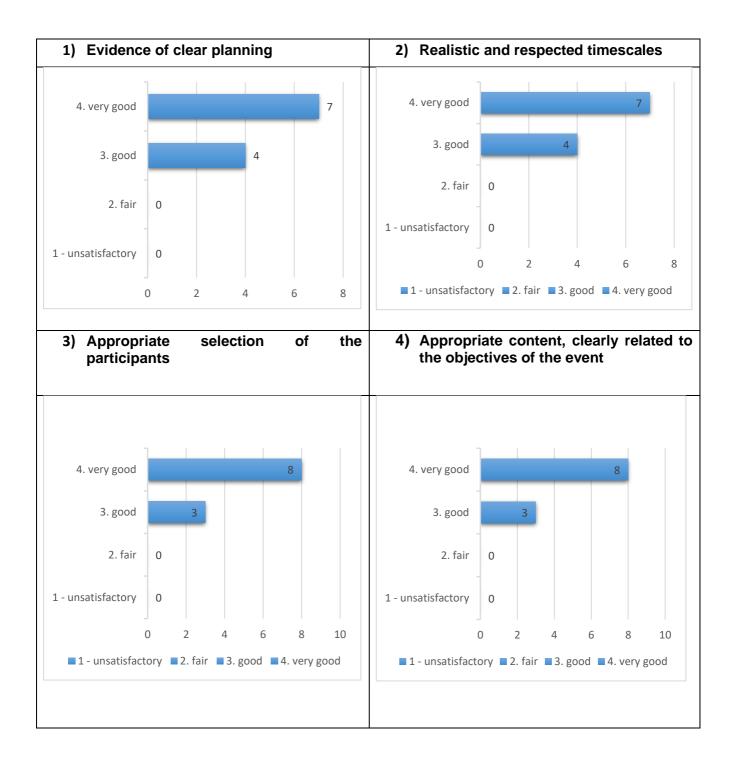
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#### Grading scale: 4 – very good, 3 – good, 2 – fair, 1 – unsatisfactory

unsatisfactory	fair	good	very good
1	2	3	4

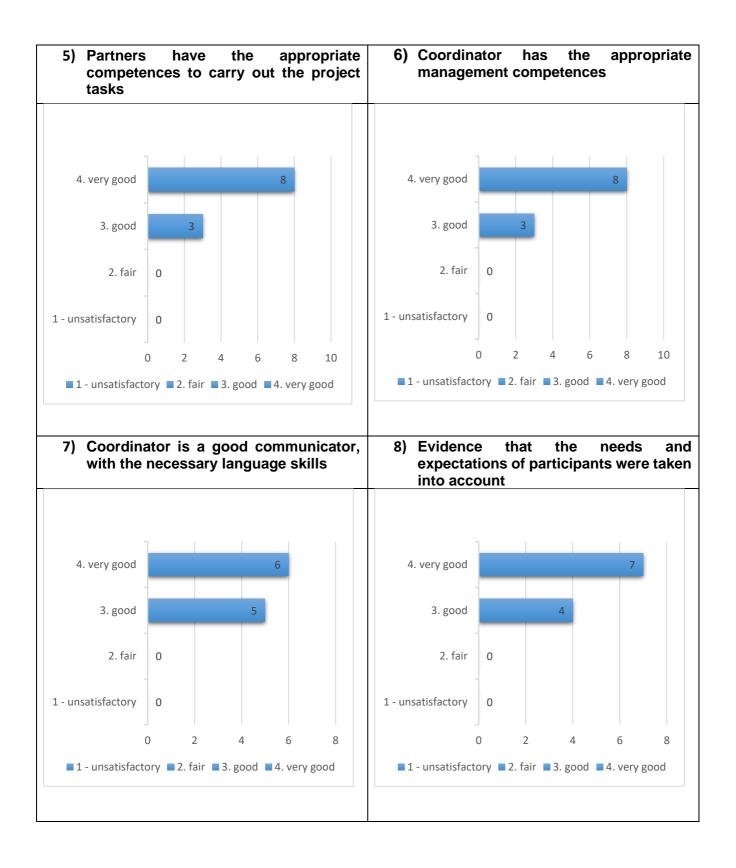










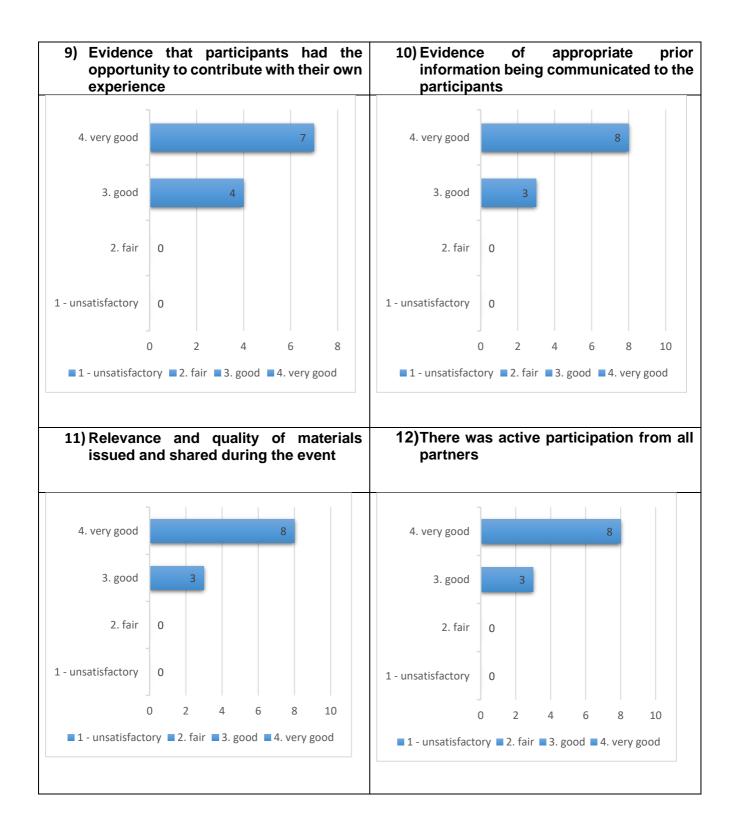










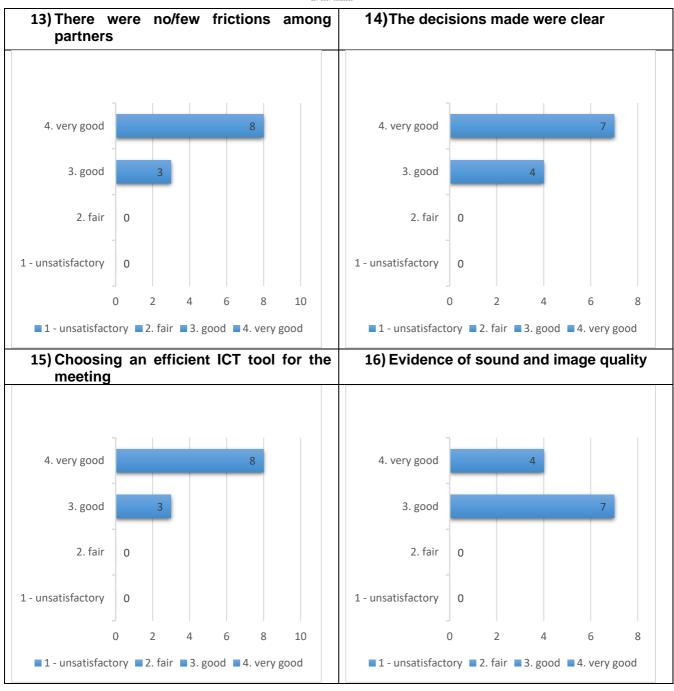










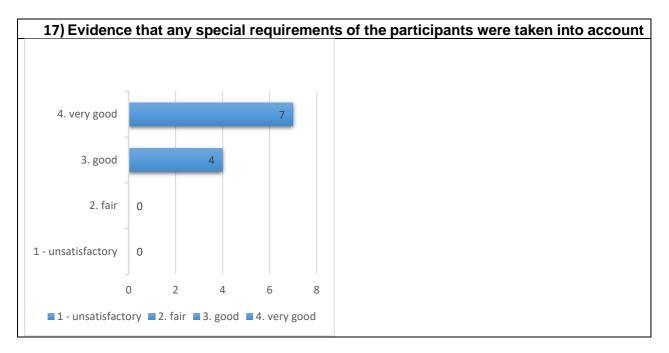




















## Second Transnational Project Meeting – TPM2

## (November 02-2021) Satu Mare, Romania

#### **EVALUATION REPORT**

As part of the evaluation process, participants in the online project meeting held on 02.11.2021 were asked to fill out the meeting evaluation forms. 12 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

#### **INDICATORS**

- Organisation of the meeting
  - 1)Evidence of clear planning
  - 2) Realistic and respected timescales
  - 3) Appropriate selection of the participants
- Effectiveness of the contents
  4) Appropriate content, clearly related to the objectives of the event
- Appropriateness of the partners' competences 5) Partners have the appropriate competences to carry out the project tasks
- Appropriateness of the coordinator's competences
  6) Coordinator has the appropriate management competences
  7) Coordinator is a good communicator, with the necessary language skills
- Effectiveness of shared ownership of the meeting
  8) Evidence that the needs and expectations of participants were taken into account
  9) Evidence that participants had the opportunity to contribute with their own experience
- Provision and suitability of the materials, resources and equipment
   10) Evidence of appropriate prior information being communicated to the participants
   11) Relevance and quality of materials issued and shared during the event
- Effectiveness of the partnership
  - 12) There was active participation from all partners
  - 13) There were no/few frictions among partners
  - 14) The decisions made were clear
- Quality and appropriateness of the meeting arrangements by the hosting partner 15) Choosing an efficient ICT tool for the meeting
  - 16) Evidence of sound and image quality
  - 17) Evidence that any special requirements of the participants were taken into account



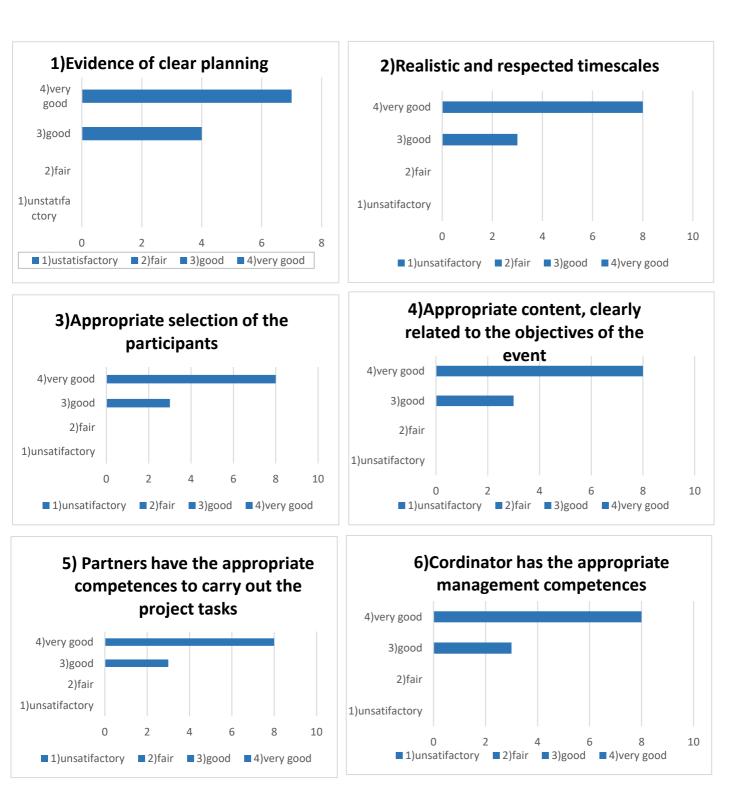






#### Grading scale: 4 – very good, 3 – good, 2 – fair, 1 – unsatisfactory

unsatisfactory	fair	good	very good
1	2	3	4

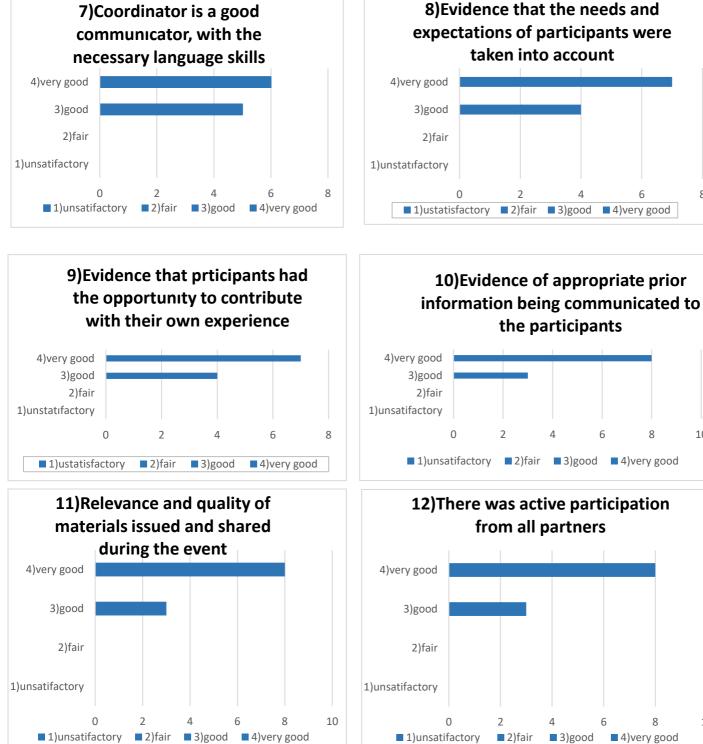












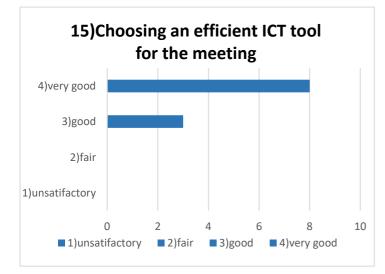


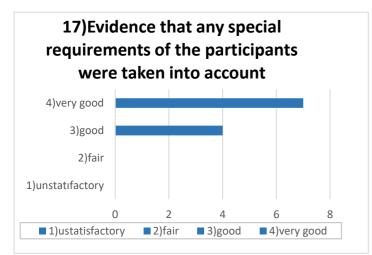




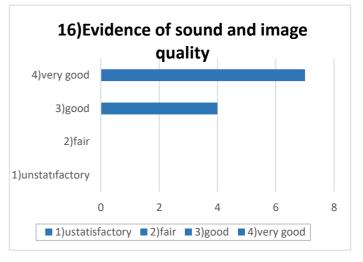




















# **Third Transnational Project Meeting – TPM3**

# (June 16-2022) Rome, Italy

## **EVALUATION REPORT**

As part of the evaluation process, participants in the project meeting held on 16.06.2022 were asked to fill out the meeting evaluation forms. 13 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

## INDICATORS

#### Organisation of the meeting

- 1) Evidence of clear planning
- 2) Realistic and respected timescales
- 3) Appropriate selection of the participants
- Effectiveness of the contents
  4) Appropriate content, clearly related to the objectives of the event
- Appropriateness of the partners' competences
  5) Partners have the appropriate competences to carry out the project tasks
- Appropriateness of the coordinator's competences
  6) Coordinator has the appropriate management competences
  7) Coordinator is a good communicator, with the necessary language skills
- Effectiveness of shared ownership of the meeting
  8) Evidence that the needs and expectations of participants were taken into account
  9) Evidence that participants had the opportunity to contribute with their own experience
- Provision and suitability of the materials, resources and equipment
   10) Evidence of appropriate prior information being communicated to the participants
   11) Relevance and quality of materials issued and shared during the event
- Effectiveness of the partnership
  - 12) There was active participation from all partners
  - 13) There were no/few frictions among partners
  - 14) The decisions made were clear
- Quality and appropriateness of the meeting arrangements by the hosting partner 15) Attention to practical details (venue accessibility, attention to partners' individual/special needs
- in terms of travelling and accommodation) 16) Suitabbility of working venue
  - 17) Evidence that any special requirements of the participants were taken into account





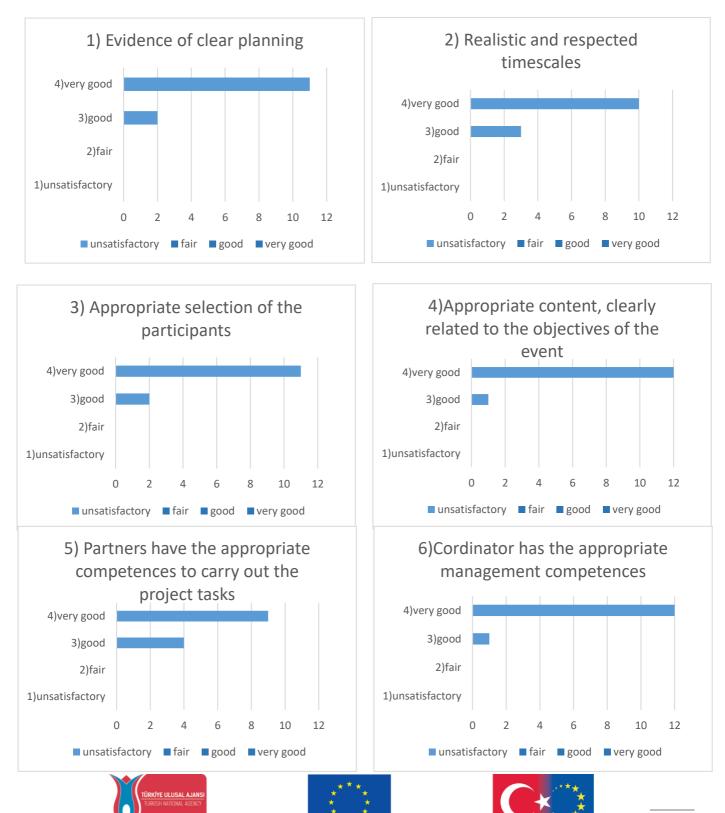




# RESULTS

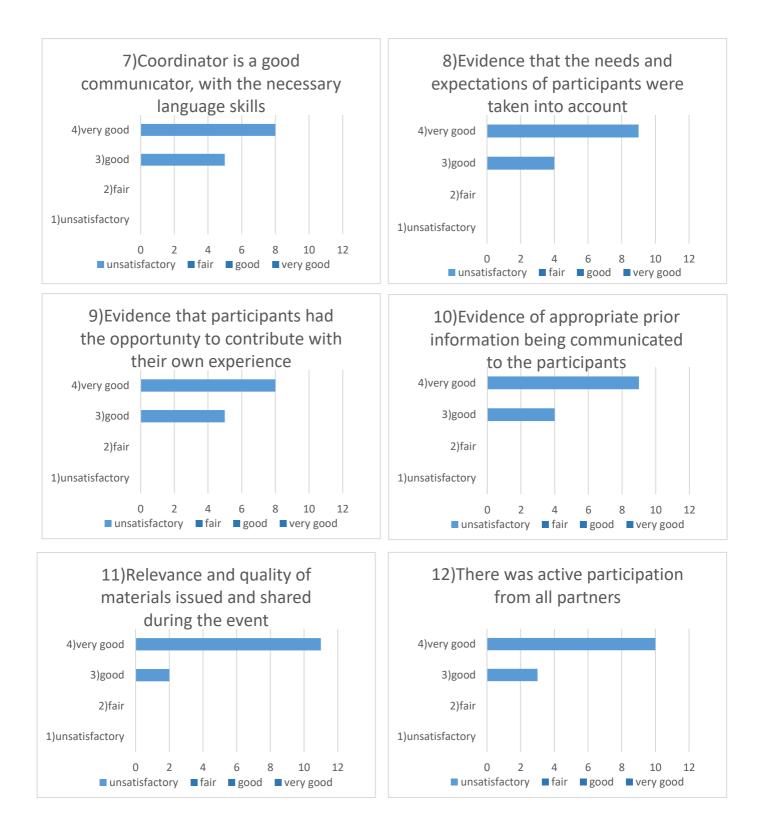
## Grading scale: 4 – very good, 3 – good, 2 – fair, 1 – unsatisfactory

unsatisfactory	fair	good	very good
1	2	3	4



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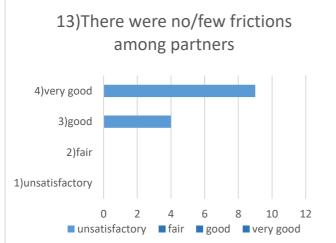




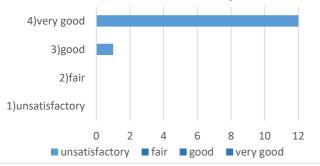








15)Attention to practical details (venue accessibility, attention to partners' individual/special needs in terms of travelling and accommodation)



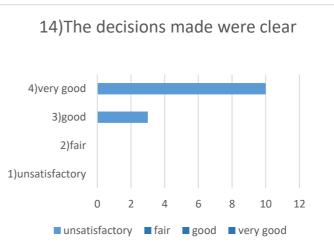
17)Evidence that any special requirements of the participants were taken into account 4)very good 3)good 2)fair 1)unsatisfactory 0 2 4 6 8 10 12

fair

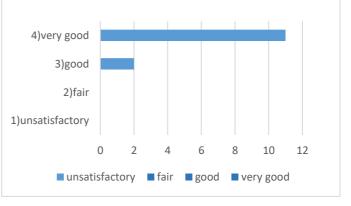
good 🗖

very good

unsatisfactory



# 16)Suitabbility of working venue











# Fourth Transnational Project Meeting – TPM4

# (MAY 10-2023) Helsinki, Finland

## **EVALUATION REPORT**

As part of the evaluation process, participants in the project meeting held on 10.05.2023 were asked to fill out the meeting evaluation forms. 10 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

## INDICATORS

#### Organisation of the meeting

- 1) Evidence of clear planning
- 2) Realistic and respected timescales
- 3) Appropriate selection of the participants
- Effectiveness of the contents
  4) Appropriate content, clearly related to the objectives of the event
- Appropriateness of the partners' competences 5) Partners have the appropriate competences to carry out the project tasks
- Appropriateness of the coordinator's competences
  6) Coordinator has the appropriate management competences
  7) Coordinator is a good communicator, with the necessary language skills
- Effectiveness of shared ownership of the meeting
  8) Evidence that the needs and expectations of participants were taken into account
  9) Evidence that participants had the opportunity to contribute with their own experience
- **Provision and suitability of the materials, resources and equipment** 10) Evidence of appropriate prior information being communicated to the participants 11) Relevance and quality of materials issued and shared during the event
- Effectiveness of the partnership
  - 12) There was active participation from all partners
  - 13) There were no/few frictions among partners
  - 14) The decisions made were clear
- Quality and appropriateness of the meeting arrangements by the hosting partner 15) Attention to practical details (venue accessibility, attention to partners' individual/special needs in terms of travelling and accommodation)
  - 16) Suitability of working venue
  - 17) Evidence that any special requirements of the participants were taken into account





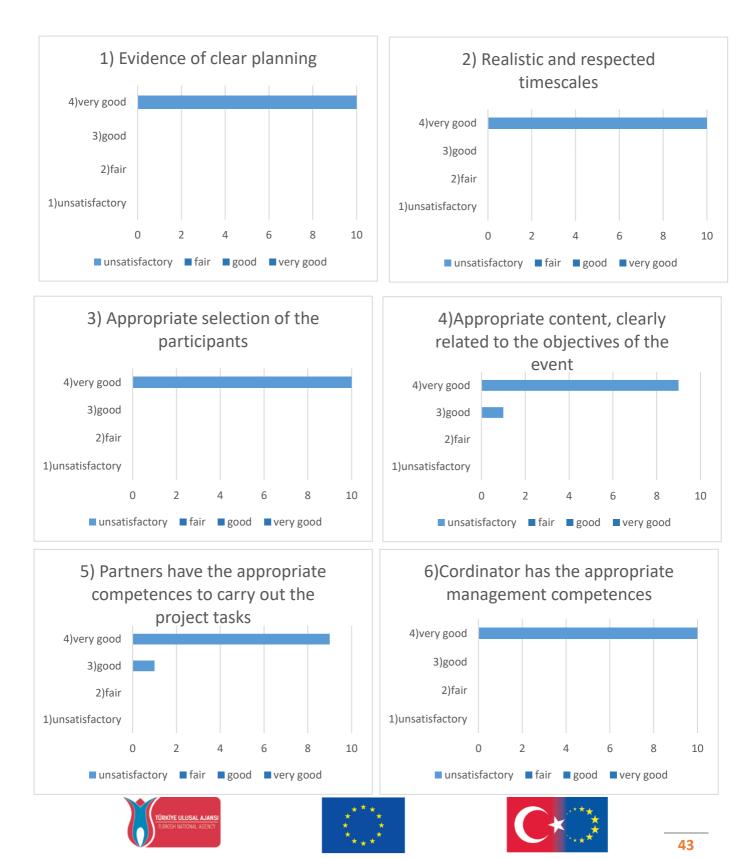




# RESULTS

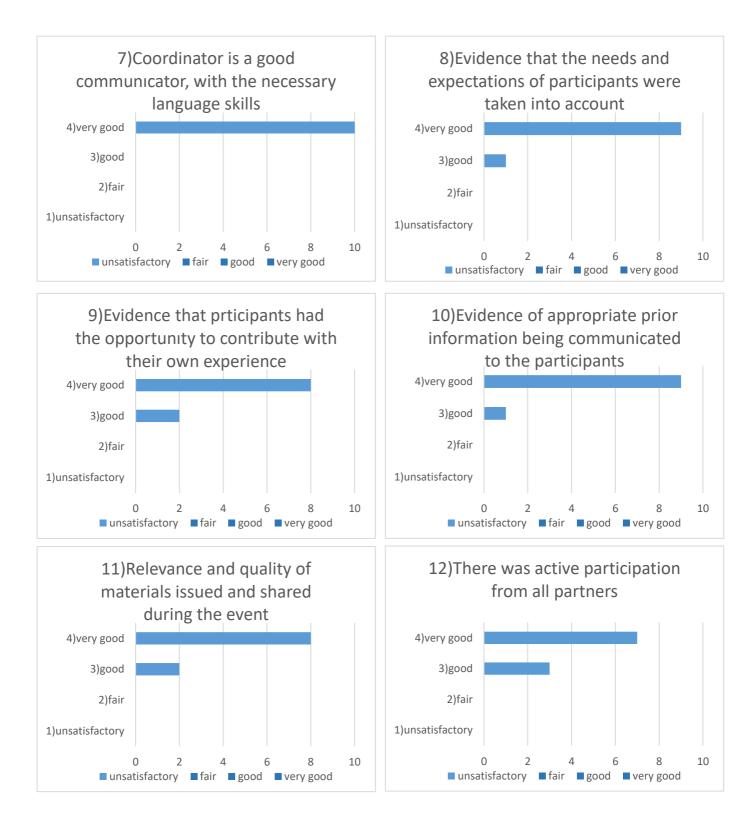
#### Grading scale: 4 – very good, 3 – good, 2 – fair, 1 – unsatisfactory

unsatisfactory	fair	good	very good
1	2	3	4



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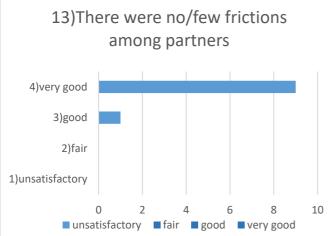










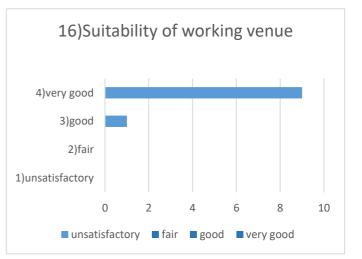


15)Attention to practical details (venue accessibility, attention to partners' individual/special needs in terms of travelling and accommodation) 4)very good 3)good 2)fair 1)unsatisfactory 0 2 4 6 8 10 unsatisfactory fair good very good



14)The decisions made were clear 4)very good 3)good 2)fair

1)unsatisfactory 0 2 4 6 8 10 unsatisfactory fair good very good









45



# **Final Transnational Project Meeting – TPM5**

# (November 07-2023) Antalya, Türkiye

## **EVALUATION REPORT**

As part of the evaluation process, participants in the project meeting held on 07.11.2023 were asked to fill out the meeting evaluation forms. 10 participants participated in the survey. The following indicators were used in the evaluation form and a summary of the findings is provided below.

## **INDICATORS**

- Organisation of the meeting
  - 1) Evidence of clear planning
  - 2) Realistic and respected timescales
  - 3) Appropriate selection of the participants
- Effectiveness of the contents 4) Appropriate content, clearly related to the objectives of the event
- Appropriateness of the partners' competences 5) Partners have the appropriate competences to carry out the project tasks
- Appropriateness of the coordinator's competences
  6) Coordinator has the appropriate management competences
  7) Coordinator is a good communicator, with the necessary language skills
- Effectiveness of shared ownership of the meeting
  8) Evidence that the needs and expectations of participants were taken into account
  9) Evidence that participants had the opportunity to contribute with their own experience
- Provision and suitability of the materials, resources and equipment
   10) Evidence of appropriate prior information being communicated to the participants
   11) Relevance and quality of materials issued and shared during the event
- Effectiveness of the partnership
  - 12) There was active participation from all partners
  - 13) There were no/few frictions among partners
  - 14) The decisions made were clear
- Quality and appropriateness of the meeting arrangements by the hosting partner
   15) Attention to practical details (venue accessibility, attention to partners' individual/special needs in terms of travelling and accommodation)
  - 16) Suitability of working venue
  - 17) Evidence that any special requirements of the participants were taken into account





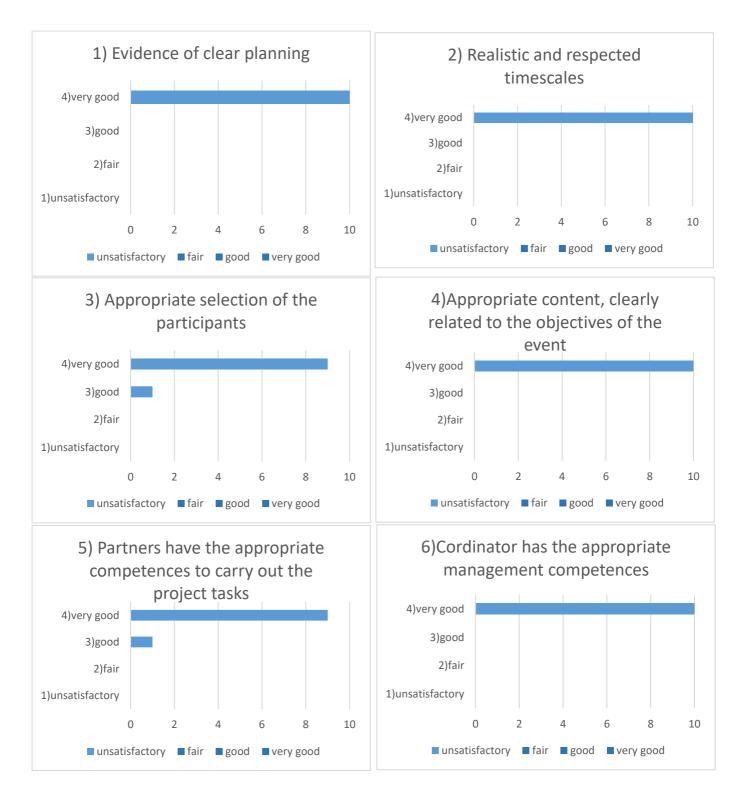




# RESULTS

## Grading scale: 4 – very good, 3 – good, 2 – fair, 1 – unsatisfactory

unsatisfactory	fair	good	very good
1	2	3	4

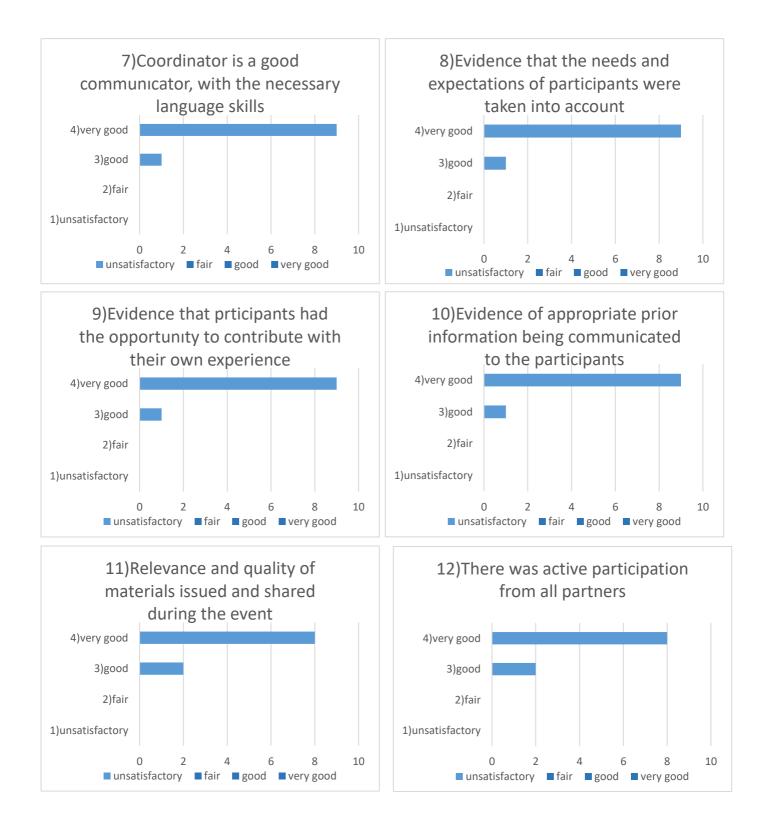






















15)Attention to practical details (venue accessibility, attention to partners' individual/special needs in terms of travelling and accommodation) 4)very good 3)good 2)fair 1)unsatisfactory 0 2 4 6 8 10 unsatisfactory fair good very good



14)The decisions made were clear 4)very good 3)good 2)fair 1)unsatisfactory 0 2 4 6 8 10 unsatisfactory fair good very good

